

2017 Frequently Asked Questions

Is payment due when I register?

Registrations are processed on a first come, first serve basis in the order they are received. You may register on our website at: childrensmuseumofOakridge.org or by calling (865) 482-1074 to have the receptionist take your registration information and payment. 100% of the Imagination Station Day Camp fee is required upon registration. Reservations will not be held without full payment.

When does camp registration close?

Registration is closed when camp capacity is reached. We will maintain waiting lists for all camps at capacity.

Is there a discount for more than one child?

Save money when you register your child for two half-day camps in the same week. Combo rates apply to a single child registered for morning and afternoon camps or 2 siblings registered for camp during the same week.

How do I know you received my registration & payment online?

A confirmation email from Children's Museum of Oak Ridge will be sent to you as soon as possible.

How many children are in each camp?

The limits are a minimum of 5 and a maximum of 18 campers per session with an instructor and 2 volunteers.

What time can I drop my child off?

Campers may not be left off more than 15 minutes before the start of camp or picked up later than 15 minutes after the end of camp.

Where do I enter the museum for camps?

The gym entrance doors are located past the main entrance. Doors will be open at 8:45 AM to receive campers, and then locked at 9:30 AM for the morning. For afternoon camps doors will be open at 12:45 PM and then locked at 1:15 PM. This is done to keep our campers safe. There is a doorbell you can ring at the right gym entrance door at the right top side.

What are the guidelines for behavior?

Behavior is a key component to a successful summer camp experience. In an effort to provide all campers with a safe and fun-filled camp experience, it is important that all campers exhibit proper behavior and self-control. Campers are expected to respect their teachers and fellow campers at all times. Inappropriate, disruptive, and/or violent behavior while at camp will not be tolerated. Examples of inappropriate behavior include, but are not limited to, fighting, name calling, foul language, arguing, reckless endangerment, disrespectful actions, and stealing.

Children's Museum of Oak Ridge reserves the right, upon notification of parents, to dismiss any camper during any session for conduct that is deemed detrimental to the well-being of other campers and staff or to the overall operation of the camp.

What about lunch?

All-day camps have a 30-minute lunch break and gym activity from Noon-1:00 pm. Please send a lunch with your child each day to camp. Afternoon snack and drinks will be provided.

What if my child has an allergy?

We kindly ask caregivers not to pack nut products for snack or lunch. Families are welcome to leave epi-pens with the camp director, but medications should be taken before arriving at camp.

Will children have free play in the exhibits?

Yes, instructors are encouraged to include museum time within their camp theme.

Will campers be interacting with regular Museum guests?

Yes, guests will be in the west wing of the Museum where camps are held. Campers will be supervised at all times.

If my child misses a day of camp, can it be made up?

If your camper will not be attending camp on a specific day during a session for which he or she is registered, please notify the Museum as soon as possible by calling 865-482-1074. Absences may not be "made up" by having your child attend another camp on a different day, nor will you receive a refund for missed days.

Should my camper bring personal items?

The Museum makes every reasonable attempt to safeguard our campers' possessions. However, we ask that campers leave personal items, especially electronics and toys, at home. Please understand the Museum cannot be held responsible for the loss, destruction, or theft of any personal items (i.e., clothing, book bags, purses, toys, games, electronic devices, cell phones, or money) your child may bring to camp.

My child isn't potty-trained, can she/he still attend camp?

No, preschoolers must be potty-trained to attend CMOR Imagination Station Camps.

What should my child wear? Will children be going outside?

Campers should wear comfortable clothing. Some camps will be messy so wear appropriate attire (especially clay and art camps). Please do not send your child with crocs, flip flops, or open-toed shoes. Campers do go outside in the garden and playground and run in the gym. Apply sunscreen daily before arriving at camp.